

Open House and Online Grievance Redressal during Vigilance Awareness Week

In line with our commitment to addressing the concerns of Lithuanian citizens and the Indian diaspora, Mission regularly organizes **Open House** sessions at the Chancery on the 1st and 3rd Wednesday of every month from 1000 to 1300 hrs. These sessions provide an opportunity for individuals to voice their grievances, seek guidance, and have their issues addressed in a timely manner.

This year, as part of the **Vigilance Awareness Week**, the Mission is expanding its grievance redressal mechanism to ensure greater accessibility. In addition to the in-person **Open House** sessions, we are introducing **online grievance submission** to allow for more flexible and convenient communication.

How to Submit Your Grievance:

1. **Email:** You can submit your complaints or grievances to cons.vilnius@mea.gov.in / cons1.vilnius@mea.gov.in / hoc.vilnius@mea.gov.in for prompt attention and action.
2. **Social Media:** Reach out to us through our official social media channels on [X](#), [Facebook](#) and [Instagram](#).

We encourage everyone to make use of these platforms to raise any concerns they may have, and we assure you of our dedicated efforts to resolve them.

Let's work together to promote transparency and accountability in every facet of governance.
